

## 7. Compliance Policies and Objectives

### 7.1 Quality Policy Statement

The purpose of the Compliance Management System is to ensure that the products and services provided to our customers consistently meet or exceed their expectations. The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable goals with plans in place to ensure that they are improved year on year in accordance with all standards documented within AS11 Standard Adherence Document. We ensure that we are compliant with current statutory and legislative requirements. We hold a legislation register and annually update and review this.

It is the policy of Professional Security to maintain, on a continual basis, an effectively managed Quality Assurance programme, which will assure customers that the products supplied conform to the laid down procedures or disciplines of the company, which will ensure that we meet the customers' needs and expectations.

The management of Professional Security is firmly committed to the procedures included in this manual, and the total participation of all personnel is mandatory.

The Compliance Manager is entrusted with the authority and responsibility for the control of the Compliance Management System.

The Compliance Manager cannot be over-ruled on matters of Quality and in the event of differences of opinion on Quality matters, has the responsibility to refer such items to the Chief Executive Officer for resolution.


This policy of Quality Assurance is in place to ensure that the overall organisational goals of the company are met. The goals of this company are to ensure that the best possible product is supplied to our valued clients, and that we are able to meet their needs and requirements as effectively and efficiently as possible.

Our organisational goals are to ensure that the changes required within our documented management system to meet the requirements of ISO 9001, BS EN ISO 14001 and BS 7858 are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout the company.



Dave Fullerton  
Chief Executive Officer

05/2023

|                   |            |              |   |
|-------------------|------------|--------------|---|
| Compliance Manual | Issue : 15 | Page<br>Date | : Page 6 of 19<br>:05/2023  |
| CM                |            | Approved :   |  |